



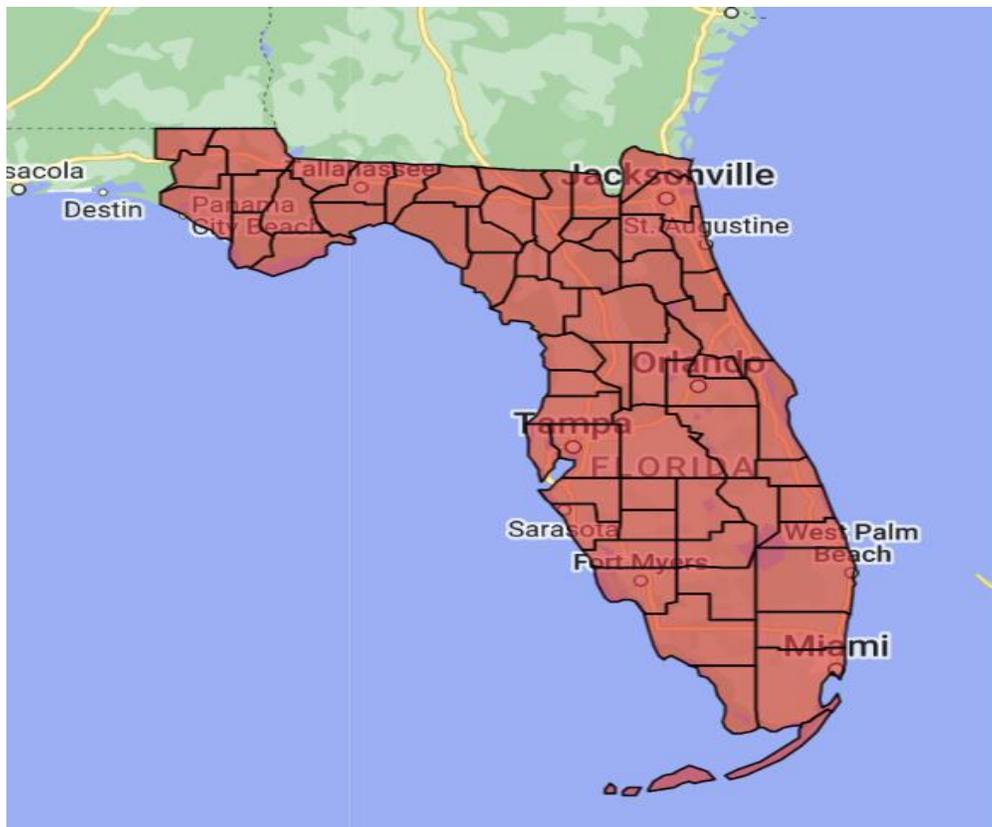
Communications Status Report for Areas Impacted by Hurricane Ian September 28, 2022

The following is a report on the status of communications services in geographic areas impacted by Hurricane Ian as of September 28, 2022, at 12:00 p.m. EDT. This report incorporates network outage data submitted by communications providers to the Federal Communications Commission (FCC) Disaster Information Reporting System (DIRS). Note that the operational status of communications services during an event may evolve rapidly, and this report represents a snapshot in time.

The following counties in Florida are in the current geographic area that is part of DIRS (the “disaster area”) for today’s report.

The area of interest for this activation includes the following counties in Florida.

FLORIDA: Alachua, Baker, Bay, Bradford, Brevard, Broward, Calhoun, Charlotte, Citrus, Clay, Collier, Columbia, Desoto, Dixie, Duval, Flagler, Franklin, Gadsden, Gilchrist, Glades, Gulf, Hamilton, Hardee, Hendry, Hernando, Highlands, Hillsborough, Holmes, Indian River, Jackson, Jefferson, Lafayette, Lake, Lee, Leon, Levy, Liberty, Madison, Manatee, Marion, Martin, Miami-Dade, Monroe, Nassau, Okeechobee, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns, St. Lucie, Sumter, Suwannee, Taylor, Union, Volusia, Wakulla, and Washington.





911 Services

The Public Safety and Homeland Security Bureau (PSHSB) learns the status of each Public Safety Answering Point (PSAP) through the filings of 911 Service Providers in DIRS, reporting to the FCC’s Public Safety Support Center, coordination with state 911 Administrators, and, if necessary, direct contact with individual PSAPs.

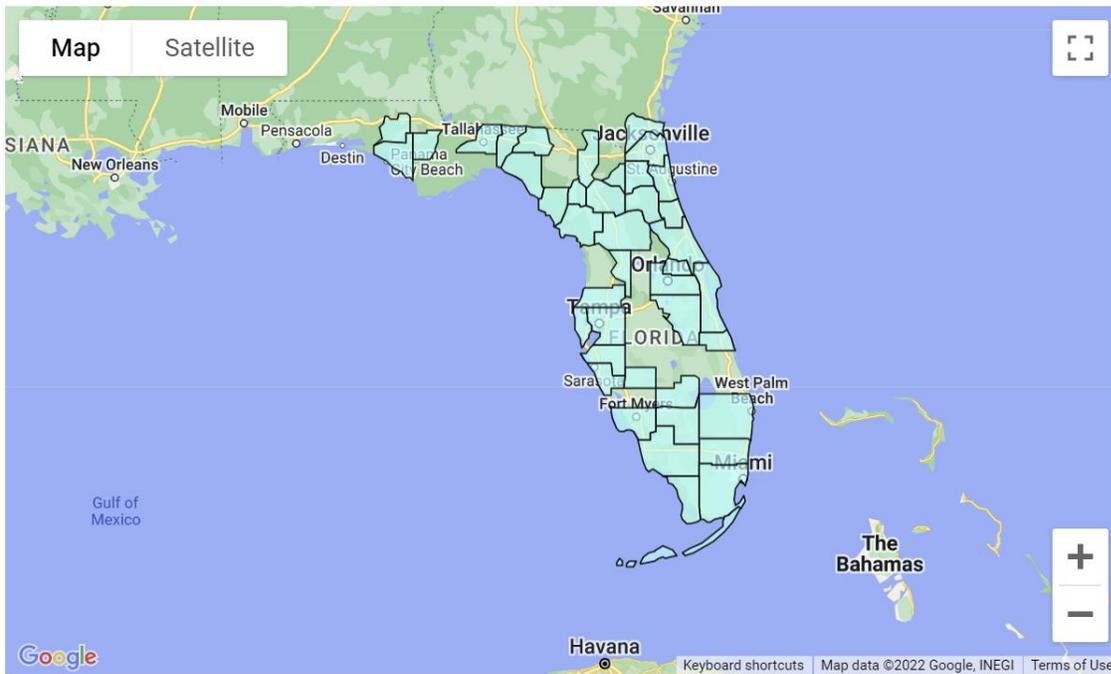
Florida: Sanibel Police Department Headquarters has been rerouted to another PSAP with location information.

Wireless Services

The following section describes the status of wireless communications services in the disaster area as reported in DIRS.

Percent Cell Sites Out-of-Service By County

9/28/2022 11:19:32 AM



1 - 15 16 - 30 31 - 45 46 - 60 61 - 100



The following table provides cell sites out of service by county. 1.4% of the cell sites in the affected area are out of service. The information shown was provided by communications carriers providing services in Florida.

Florida

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power	Cell Sites Up but On Back-up Power
FL	ALACHUA	273	1	0.4%	0	1	0	0
FL	BAKER	26	0	0.0%	0	0	0	0
FL	BAY	279	4	1.4%	0	4	0	0
FL	BRADFORD	35	3	8.6%	0	3	0	0
FL	BREVARD	321	5	1.6%	0	4	1	1
FL	BROWARD	878	11	1.3%	2	7	2	4
FL	CALHOUN	22	1	4.5%	0	1	0	0
FL	CHARLOTTE	114	0	0.0%	0	0	0	0
FL	CITRUS	123	0	0.0%	0	0	0	0
FL	CLAY	169	4	2.4%	0	4	0	0
FL	COLLIER	219	13	5.9%	0	12	1	9
FL	COLUMBIA	88	1	1.1%	0	1	0	0
FL	DESOTO	26	1	3.8%	0	1	0	2
FL	DIXIE	30	1	3.3%	0	1	0	0
FL	DUVAL	755	12	1.6%	1	10	1	0
FL	FLAGLER	90	5	5.6%	0	5	0	0
FL	FRANKLIN	32	0	0.0%	0	0	0	0
FL	GADSDEN	58	0	0.0%	0	0	0	1
FL	GILCHRIST	19	1	5.3%	0	1	0	0
FL	GLADES	29	1	3.4%	0	1	0	0
FL	GULF	25	0	0.0%	0	0	0	0
FL	HAMILTON	28	0	0.0%	0	0	0	0
FL	HARDEE	39	0	0.0%	0	0	0	0
FL	HENDRY	56	2	3.6%	0	2	0	0
FL	HERNANDO	114	0	0.0%	0	0	0	0
FL	HIGHLANDS	80	0	0.0%	0	0	0	0



FL	HILLSBOROUGH	1,297	10	0.8%	0	10	0	6
FL	HOLMES	34	0	0.0%	0	0	0	0
FL	INDIAN RIVER	97	2	2.1%	0	2	0	0
FL	JACKSON	83	0	0.0%	0	0	0	1
FL	JEFFERSON	38	1	2.6%	0	1	0	0
FL	LAFAYETTE	19	0	0.0%	0	0	0	0
FL	LAKE	204	0	0.0%	0	0	0	1
FL	LEE	394	13	3.3%	0	13	0	1
FL	LEON	266	1	0.4%	0	1	0	2
FL	LEVY	81	1	1.2%	0	1	0	0
FL	LIBERTY	10	0	0.0%	0	0	0	0
FL	MADISON	39	1	2.6%	0	1	0	0
FL	MANATEE	222	3	1.4%	0	3	0	4
FL	MARION	250	2	0.8%	0	2	0	0
FL	MARTIN	103	0	0.0%	0	0	0	0
FL	MIAMI-DADE	1,359	23	1.7%	2	21	0	2
FL	MONROE	99	12	12.1%	2	7	3	1
FL	NASSAU	103	1	1.0%	0	1	0	0
FL	OKEECHOBEE	59	0	0.0%	0	0	0	0
FL	ORANGE	1,059	4	0.4%	0	2	2	4
FL	OSCEOLA	236	5	2.1%	0	4	1	0
FL	PALM BEACH	683	8	1.2%	0	7	1	8
FL	PASCO	329	3	0.9%	0	3	0	1
FL	PINELLAS	587	5	0.9%	0	5	0	1
FL	POLK	486	0	0.0%	0	0	0	0
FL	PUTNAM	85	3	3.5%	0	3	0	0
FL	SARASOTA	225	1	0.4%	0	1	0	1
FL	SEMINOLE	267	3	1.1%	0	3	0	0
FL	ST. JOHNS	239	8	3.3%	0	7	1	0
FL	ST. LUCIE	161	0	0.0%	0	0	0	0
FL	SUMTER	97	2	2.1%	0	2	0	1
FL	SUWANNEE	61	0	0.0%	0	0	0	0
FL	TAYLOR	49	2	4.1%	0	2	0	0
FL	UNION	16	0	0.0%	0	0	0	0
FL	VOLUSIA	375	6	1.6%	1	5	0	0
FL	WAKULLA	38	0	0.0%	0	0	0	0
FL	WASHINGTON	51	2	3.9%	0	2	0	0



FL	OKALOOSA	103	0	0.0%	0	0	0	4
TOTAL		13,832	188	1.4%	8	167	13	55

The number of cell site outages in a specific area does not necessarily correspond to the availability of wireless service to consumers in that area. See Improving the Resiliency of Mobile Wireless Communications Networks, Order, 31 FCC Rcd 13745, para. 10 (2016) (recognizing the difficulties in accurately depicting the ongoing status of a wireless provider’s service during emergencies). Wireless networks are often designed with numerous, overlapping cell sites that provide maximum capacity and continuity of service even when an individual site is inoperable. In addition, wireless providers frequently use temporary facilities, such as cells-on-wheels (also known as COWs), increase power at operational sites, initiate roaming agreements, or take other actions to maintain service to affected consumers during emergencies or other events that result in cell site outages.

Cable Systems and Wireline (Combined)

Cable and wireline companies reported 26,716 subscribers out of service in the disaster area for Hurricane Ian; this includes the loss of telephone, television, and/or Internet services.

Broadcast:

Television stations status:

- No TV stations are reported as being out of service.

FM Radio stations status:

- 1 FM station is reported as being out of service.

AM Radio stations status:

- No AM station is reported as being out of service.

Special Temporary Authority (STA)/Waivers/Extensions

The Federal Communications Commission (FCC) may grant Special Temporary Authority (STA) to permit immediate or temporary operation of certain radio facilities during emergencies or other urgent conditions, as well as waivers to support emergency communications and service restoration.

- Wireless Telecommunications Bureau grants the American Radio Relay League (ARRL) an emergency request for a temporary waiver of Section 97.307(f) of the Commission’s Rules
- Wireless Telecommunications Bureau and the Public Safety and Homeland Security Bureau extends filing and regulatory deadlines in areas affected by Hurricane Ian

